



Visiting Your Loved One



What to expect regarding your visit:

COVID-19 is a very contagious illness. It spreads quickly from one person to another through contact and droplets. We have done our very best to keep your loved ones and those caring for them protected and safe which unfortunately meant closing to visitors. This has been a challenging and stressful time for everyone.

It is important to consider the safest way to begin visits again. Please know we all have a role to play in responding to the pandemic and each of our actions has an impact on many other people.

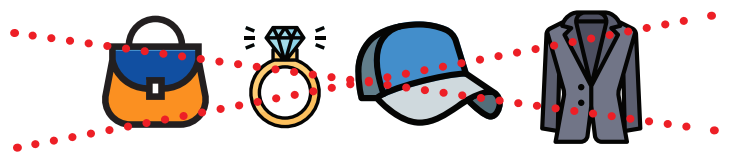
- Contact the home to schedule your visit.
- You will be screened at your visit. This may involve taking your temperature and answering questions.
- You may receive a badge to wear.
- You will be asked to wear Personal Protective Equipment such as a mask, and maybe a gown.
- You will be asked to use hand sanitizer. Please follow directions given on proper technique. (steps 1-7 from How to Handrub - see back page)
- Your visit may be supervised.

Your responsibilities as a visitor:

- Respect the guidelines that have been put in place. Please ask if you do not understand them.
- Answer the screening questions honestly. For Ontario indoor visits, you must attest to home staff that you have tested negative for COVID-19 within the previous 2 weeks and subsequently not tested positive.
- Your visit is limited to your loved one, no other residents.
- Be considerate and respectful when interacting with individuals as this is a very stressful time for everyone.

Things to remember:

- Check with your home regarding what gifts or items you can bring, if any.
- Minimize jewelry, accessories e.g. purses (you may want to leave your coat in the car). The fewer items you bring, the lower the risk of virus transfer.
- Should you bring a cell phone, it may be wiped down with a disinfectant.
- Avoid touching your face, eyes or mouth or adjusting your glasses during your visit.
- Ensure long hair is tied back.



How to Handrub

RUB HANDS FOR 20 SECONDS



1 Apply 1 to 2 pumps of product to palms of dry hands.



2 Rub hands together, palm to palm.



3 Rub in between and around fingers.



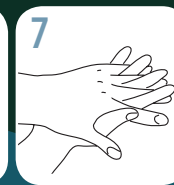
4 Rub back of each hand with palm of other hand.



5 Rub fingertips of each hand in opposite palm.



6 Rub each thumb clasped in opposite hand.



7 Rub hands until product is dry. Do not use paper towels.



8 Once dry, your hands are safe.